

Barista Mate®  
MF500

# HOT & COLD MILK FROTHER

DENSE FOAM • AIRY FOAM • HOT CHOCOLATE • HEATING • COLD FROTH



**MODEL: MF500**

**BATCH: PR4500**

**PLEASE READ AND RETAIN THESE INSTRUCTIONS FOR FUTURE REFERENCE.**

**THIS APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY.**

**CAUTION! KEEP WATER AWAY FROM THE BASE OF THE MILK FROTHER**

## **IMPORTANT SAFEGUARDS:**

When using electrical appliances, basic safety precautions should always be followed including the following:

1. Read this user manual thoroughly before first use and save it for future reference. Pay attention to the warnings on the product and in the user manual. It contains important information for your safety as well as proper use and maintenance of the product.

2. Use the product only for its intended purpose. Use only with recommended accessories and components supplied with the product. Improper use or wrong operation may lead to hazards.

3. Never leave the product unsupervised or unattended while it is switched ON.

4. Do not place heavy objects on top of the product.

**WARNING!** Electric Shock Hazard. Do not immerse the Milk Frother or the power base in water or any other liquids. Never place the Milk Frother under running water to clean. Do not place the product in the dishwasher.

5. If the supply cord is damaged, it must be replaced by qualified electrical person in order to avoid a hazard or the product must be disposed.

6. The mains voltage must match the information on the rating label of the product.

7. Avoid damages to the power cord. Do not allow the power cord to kink or come in contact with sharp corners.

8. Keep this product including power cord and plug away from all heat sources, i.e., ovens, hot plates and other heat-producing devices/objects.

9. Only unplug from the power socket do not pull on the cord.

10. Disconnect the product from mains power

- when the product is not being used;
- in case of malfunctions;
- before attaching/detaching accessories;
- before cleaning and storing the product.

11. Use the product only in dry locations indoors, never use it outside.

12. Place the product on a stable, level, and slip resistant surface.

13. Protect the product from extreme heat and cold, direct sunlight and dust.

14. In order to reduce the risk of fire and electric shock, do not expose the product to fire (fireplace, grill, candles, cigarettes etc.) or water (water drops, water splashes, vases, tubes, ponds, etc.).

**CAUTION:** Risk of burns! Avoid contact with hot surfaces and escaping steam.

Hold the product only by the handle.

15. Keep a sufficient safety clearance around the product. Hot milk can cause severe scalding.

16. Do not move or transport the product during use or while there is hot milk in the thermos can. Spraying hot milk poses a risk of burning.

17. Operate the product only when it is filled with milk.

18. Close the lid when frothing or heating.

19. The use of accessories and components not recommended by the manufacturer may result in injuries or damages and voids the warranty.

20. This product is not suitable for commercial use. It is designed for household use only.

**ADDITIONAL SAFETY INFORMATION:**

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
4. Keep the product and its cord out of reach of children aged less than 8 years.  
Caution! To avoid hazards caused by inadvertent resetting of the safety temperature limiter, the product must not be connected to an external switching device such as a timer switch or connected to an electrical circuit that is regularly switched ON and OFF.
5. This appliance is intended to be used indoors in household and similar applications such as: staff kitchen areas in shops, offices and other working environments, farmhouses, by clients in hotels, motels and other residential type environments, bed and breakfast type environments.
6. DO NOT fill with milk over the maximum level capacity.
7. DO NOT use the Milk Frother to heat oil, or to melt butter.
8. DO NOT place any container inside the Milk Frother – milk must be removed from the packaging, container, can, etc. before being put into the carafe.
9. Do not use the appliance to warm milk for a baby.  
Warning! Never open the lid during the frothing or heating process.  
Warning! Avoid liquid spillage on the electrical connectors.  
Warning! Handle with care. The heating element surface is subject to residue heat after use.
10. Use the product only with the base provided.
11. The product and base must not be immersed in water for cleaning.
12. Switch OFF the appliance and disconnect from mains supply before changing accessories or approaching parts that move in use.
13. Be careful when hot liquid is poured from the Milk Frother, as it can be ejected out of the appliance due to a sudden steaming.
14. Clean the product and any accessories thoroughly after each use. Refer to CLEANING AND MAINTENANCE section.

**SHORT CORD INSTRUCTIONS:**

- a) A short power-supply cord is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- b) Extension cords are available and may be used if care is exercised in their use.
- c) If an extension cord is used:
  - 1) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance;
  - 2) If the appliance is of the grounded type, the extension cord should be a grounding type 3-wire cord; and
  - 3) The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

This appliance has a polarized plug (one blade is wider than the other), to reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug, if it still does not fit, contact a qualified electrician.

Do not attempt to modify the plug in any way.

**BEFORE FIRST USE:**

- Carefully remove your Milk Frother from the box and remove any packaging materials.
1. Place the power base on a dry, even, stable benchtop surface.
  2. Completely unwind the power cord.
  3. Connect the mains plug to a suitable mains power outlet socket.
  4. Clean the product and frothing attachment before using it for the first time in order to remove any manufacturing residue.
- Note: Do not immerse the product in water. Ensure that the connector on the bottom of the product remains dry at all times.
5. Fill the product with cold water up to the MAX level. Press and hold on the Power Button on the control panel for 2 seconds to turn the unit on. The default mode will blink on the control panel for 4 seconds, then the frothing cycle with the cold water will begin. Allow the cycle to complete, at the end of the cycle the unit will beep 3 times and then power off.
  6. Then discard the water after heating. Repeat this process once more, make sure to let the product cool down each time or it will fail to function until it has sufficiently cooled down.

**UNPACKING AND CHECKING THE PRODUCT:**

1. Remove the product and accessories carefully from their original packaging.
2. Check whether the contents of the packaging are complete or damaged. If the contents of the packing are incomplete or if damage is detected, please contact our customer service on 1300 666 848.
3. Choking hazard! Keep packaging materials out of reach of young children and dispose of packaging materials.

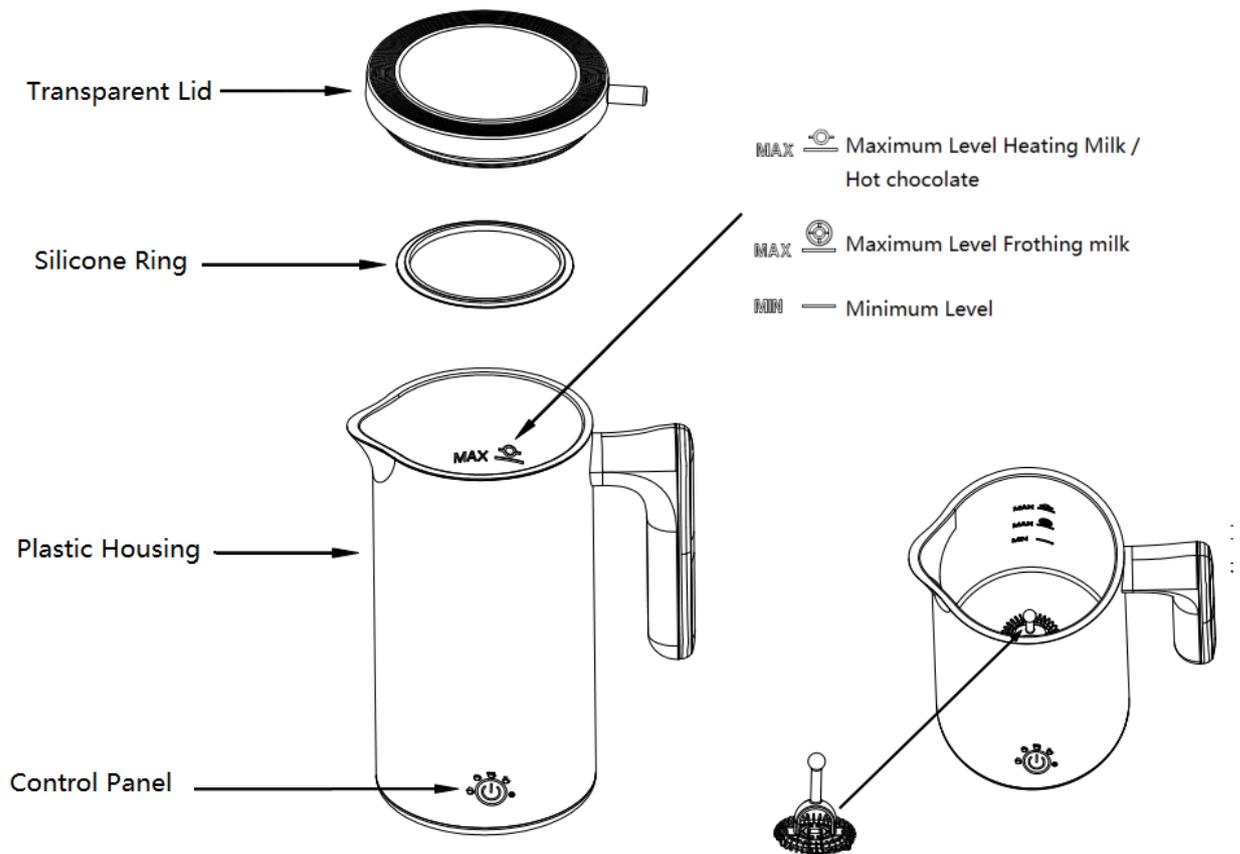
### DRY/ OVERHEAT PROTECTION:

1. If there isn't sufficient milk in the Milk Frother, it will shut OFF automatically. Nevertheless, always ensure that there is enough milk in the product, as switching the device OFF automatically can shorten its life span.
2. Allow the product to cool down before filling it again.

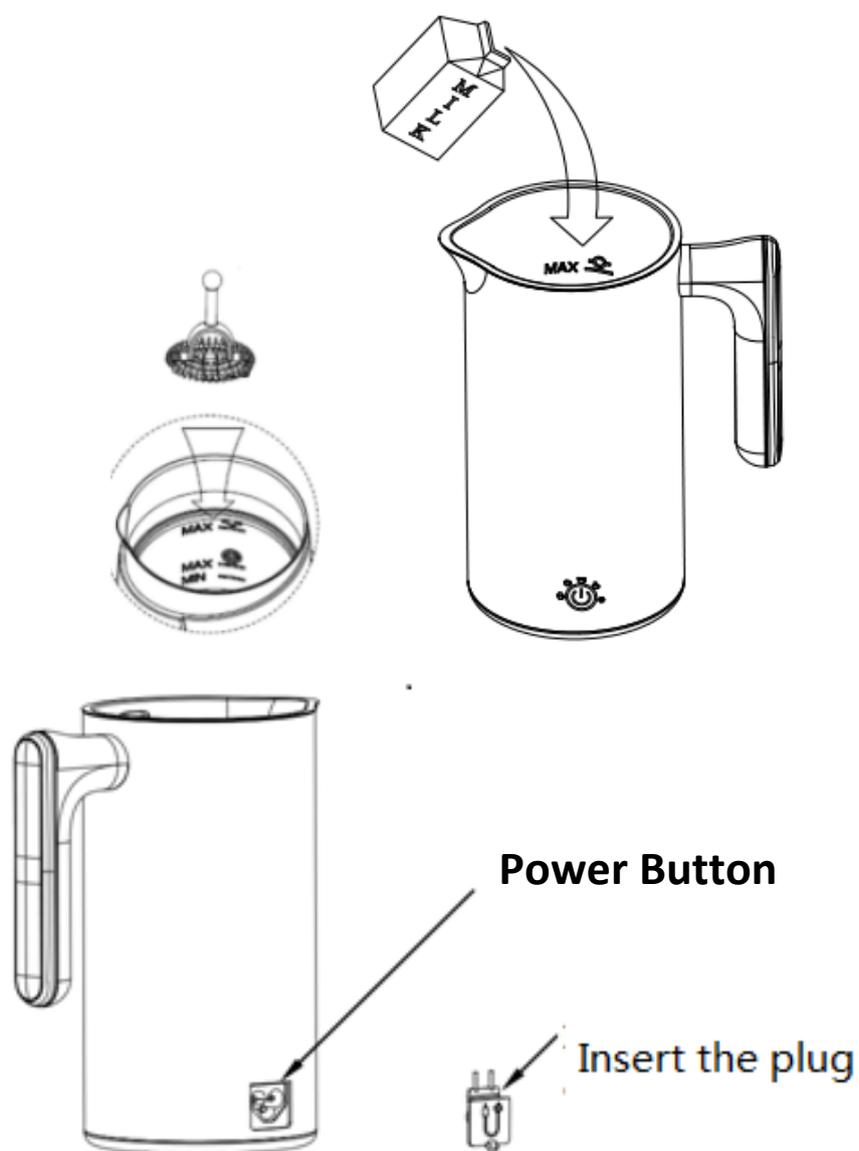
### INTENDED USE:

This product is suitable for heating and frothing milk only. Any other use may result in damage to product and/or injuries.

### CONSTRUCTION AND FEATURES:



## INSTRUCTIONS:



1. Place the Milk Frother on a flat, level surface.  
Insert the whisk firmly onto the shaft at the base of the jug.
2. Pour the milk into the jug according to the max & min mark inside the jug.  
See the max capacity chart is below for your reference.
3. Place the lid firmly onto the jug.
4. Insert the power plug into the machine properly.
5. Press and hold on the Power Button on the control panel for 2 seconds to turn the unit on.
6. If the power button is not pressed again within 4 seconds, the default mode of Frothing dense foam & Heating will begin.
7. To change the mode, short press the power button repeatedly to change between the different frothing modes.
8. When your chosen mode has an illuminated blinking indicator light on it, the light

will blink for 3 seconds and then that mode will begin.

9. Once a frothing cycle has begun, the power button can be pressed once to end frothing if needed.

10. At the end of a frothing cycle, the unit will beep 3 times and then power off.

Note: If you want to prepare more milk froth, let the Milk Frother cool down for a few minutes before further use. As long as the Milk Frother is hot, the thermostat prevents it from being used again. You can rinse the inside of the Milk Frother with cold water to accelerate the cooling process.

**MAX CAPACITY CHART:**

Whisk	Functions	Icon of settings	Min capacity	Max. capacity
	Frothing dense foam & Heating		100ml	250ml
	Frothing airy foam & Heating		100ml	250ml
	Hot Chocolate (mix and heat up the milk and chocolate powder)		100ml	500ml
	Heating (a small amount of froth)		100ml	500ml
	Frothing Cold Milk		100ml	250ml

\* Note the two different max lines and icons inside the jug.

## HANDY HINTS:

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- To protect the electric circuit, it has been set up so that consumers need to wait for 3 seconds to turn on the appliance after the current is switched on.
- Always use the Milk Frother first to froth/heat your milk. While it is operating, prepare your coffee or hot chocolate.
- Use whole milk for best results - fat content >3.0% for the best frothing results. Using other milk types such as low fat, skim, soy milk, oat milk, cashew milk, almond milk etc may not produce as much froth as full cream milk. Using milks with contain sugars can burn the milk and effect the taste and frothing effect.
- Milk heats to approximately 65°C (+/-5°C) based on the temperature of cold milk being used being 5-8°C. This is the ideal temperature, as it ensures the flavor of the coffee is not impaired. and it also means you do not have to wait as long to drink your coffee.
- Keep the whisks in a safe place, because they are small, they can be easily misplaced.
- After each froth/heat wait 2 minutes to allow the thermostat to rest. After 2 minutes the Milk Frother can be used again. To shorten this time, rinse with cold water and wipe dry after each use.
- This Milk Frother is designed to heat milk only, it is not designed to make or heat soup, gravy, sauces etc.

## **CLEANING AND MAINTENANCE:**

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NOTE: To reduce build-up of milk residue, always empty any residual milk and clean immediately after frothing is completed. Never leave liquid in the Milk Frother overnight

Never submerge the jug or base in water or any other liquids.

1. Do not remove the connector of whisk when cleaning the appliance, otherwise the milk foam will be not good enough.
2. Unplug from machine and cover the silicone lid of the socket.
3. Separate the lid and the silicon ring from the jug.
4. Flush and clean the jug with warm soapy water. This should be done immediately after each use.
5. Rinse the lid and silicone ring in warm water. Wash in soapy water if necessary.
6. Clean the jug body with a soft damp cloth.
7. Wash the whisks in warm soapy water and dry thoroughly. Store in a safe place.
8. Never use any solvents or abrasive cleaning agents, hard brushes, metal or sharp objects to clean. Solvents are hazardous to health and harm the product's plastic parts; abrasive cleaning agents and cleaning accessories may scratch the product's surfaces.

**NOTE:** The Milk Frother, base or any of its accessories are **NOT** dishwasher safe.

## **STORAGE:**

1. Unplug the Milk Frother and allow it to cool.
2. Store in its box in a cool and dry place.
3. Never store the appliance while it is still connected to mains power.
4. Never wrap cord tightly around the appliance.
5. Do not put any stress on the cord where it enters the appliance as it may cause the cord to fray and break.

## TROUBLESHOOTING

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Item	Issue	Reason	Solution
1	Indicator light doesn't work/jug doesn't work	Plug is not inserted properly	Re-insert plug
		No power in the jack	Check the electric circuit
		Problem with components	Repair or replace
		Jug temperature is too high	Rinse the inside of the jug with cold water to reduce temperature
3	Motor doesn't work	Jug is damaged with immersion in water	Repair or replace jug
		Jug not cleaned in soon after use, milk locks the mechanism.	Clean and move the shaft sleeve of motor by hand to loosen it.
4	No heating	Motor damaged	Repair or replace
		Machine is damaged	Repair or replace
5	Charring	Dosage of milk either too little or too much	Ensure the milk is over the min mark, and not past max mark
		Jug was reused without cleaning/rinsing	Always clean after each use
		Actual voltage is much lower than specified voltage	Ensure you use the appropriate voltage

### SPECIFICATIONS:

Voltage: AC 220-240V 50/60Hz

Power: 500W

Capacity:

MIN: approx.100 ml

MAX: approx. 250ml for frothing, max for heating and hot chocolate 500ml

# LENOXX

[www.lenoxx.com.au](http://www.lenoxx.com.au)

 1300 666 848

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