

*Healthy Choice*™

# 10 LITRE HOT WATER URN

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2000 WATT



**MODEL NO: UR10**  
**BATCH NO: PR4087**

**PLEASE READ AND RETAIN THESE INSTRUCTIONS FOR FUTURE REFERENCE.  
HOUSEHOLD USE ONLY**

**BEFORE USING THE WATER BOILER, PLEASE READ ALL THE INSTRUCTIONS:**

**GENERAL INFORMATION:**

- Never immerse the appliance in water.
- Never switch on the appliance if there is no water in the tank.
- Always use the appliance on a dry, level and heat-resistant surface away from any edges
- Ensure hands are dry before using the appliance.
- **This appliance produces boiling water – ensure the unit is out of reach of children.**

**INSTALLATION:**

- Before using the appliance, first clean the tank, top cover and body, etc.
- Place the unit upright on a firm and flat surface.
- Plug the appliance into an earthed socket while the unit is switched off.
- Do not use if the cord or plug are damaged.

**WARNING:**



- The outside of the appliance gets very hot during use.  
**Do not touch the surface.**

- Do not remove the top cover while boiling.
- If the appliance is overfilled, boiling water may spill out of the unit.
- Before first use, check the device specifications and the power supply in your network.
- This appliance is intended to be used in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments.
- The parts which are easy to touch may become hot, keep them out of the reach of babies and children.
- Ensure children are supervised and do not play with the appliance.
- This appliance is not intended for use by persons (including children)

with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- Do not operate the appliance if the plug, power cord or the appliance itself is damaged.
- If the power cord is damaged, you must have it replaced at by a qualified technician in order to avoid a hazard.
- The instructions shall state that the appliance is not intended to be operated by means of an external timer or a separate remote-control system.

### ***HOW TO BOIL WATER:***

Note: This appliance is to be filled with water only. No other liquid, objects, or food shall be placed into the tank.

Fill the tank with cold water.

Fill the tank no more than the maximum level, which is marked on the inside of the tank.

Ensure the lid is placed on the urn.

Make sure the environmental temperature indoors is at about 10-38 degrees and the environmental humidity is less than 90%.

Switch the unit on. The heating indicator light will be on (red indicator light).

Place the temperature dial to the 95 degree mark until it boils.

When the water has started to boil, reduce the temperature to 80 degrees.

The keep warm indicator light (orange indicator light) will be on.

The urn will maintain the temperature at 80 degrees. When the temperature has dropped, then urn will begin to heat the water until it reaches 80 degrees again.

We highly recommend that the temperature remains at 80 degrees and that the water level is between 35 to 40.

We do not recommend that the urn is used for more than 15 hours of continuous use.

### ***THERMAL CUT-OUT:***

The appliance is fitted with a thermal cut-out. If this is activated, the unit will turn itself off, although the lamp will remain on. **The unit must be unplugged before it can be reset.** To reset the appliance, wait until the unit has cooled down. The reset button is located on the underside of the appliance.

This safety device may have been switched off during transport, if so reset the thermal cut-off following the above instructions.

If resetting this thermal cut-out does not switch the unit back on, please contact the manufacturer.

### ***CLEANING THE APPLIANCE:***

This unit must be cleaned thoroughly after each use. This is in addition to a weekly cleaning using vinegar to remove mineral deposits. If these deposits are not removed, pitting of the metal can occur and may result in damage to the appliance.

### ***CLEANING AFTER USE:***


- Clean the tank, top cover and the body, etc. and dry them with a soft dry cloth. All these parts are made of stainless steel and can be cleaned with a scouring agent.
- If the appliance is to function properly, the cavity in the middle of the base must be free of lime scale. Use a scale remover if necessary.
- This heater includes an overheat protection system that turns off the heater when parts of the unit are getting excessively hot.
- To clean the tap, move a brush up and down through the tap, then insert the brush through opening inside the appliance to clean the tap connection.
- Wash the tap handle in hot soapy water and rinse. Replace the tap.
- Do not use baking soda to clean the appliance as it can discolor and pit the metal.

### ***USAGE PARAMETERS:***

Model	Power	Volume	Voltage	Temperature	Humidity
UR10	2000W	10L	220-240V/50Hz	10-38 degrees	Less than 90%

# LENOXX

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